Polaris Sales (no. 2100 Hwy. 55 Medina, Minnesota 55340 Phone: 763-542-0500 FAX: 763-542-0599



## Warning and Recall Notice 03V-336

August 18, 2004

Dear Victory Owner.

I his notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle objety Act.

In November of 2003 the Victory Motorcycle Division of Polaris industries Inc. began a Safety Recall Campaign to address unexpected aldestand deployment on all 1999-2001 Victory motorcycles. A previous letter (enclosed) was mailed to owners of record announcing this recall campaign.

This letter is to inform you that parts are now available to complete repairs on your motorcycle. All authorized Victory dealers have been issued a Safety Recall Bulletin (V-03-05) that contains parts ordering information. Please contact your authorized Victory dealer at your earliest convenience to schedule an appointment to have this warranty repair performed. Your dealer will order the required parts for your motorcycle when you schedule your appointment.

The sidestand repair related to this Safety Recall will be performed free of charge. You may choose to have other service work or maintenance performed at the same time at your own expense.

If you have paid to have a sidestand related condition repaired prior to receiving this notice, you may be eligible to receive reimbursement. A reimbursement form with instructions for filing a claim one be requested by calling Polaris Customer Service at 763-417-8650.

Please accept our apologies for any inconvenience this may cause you.

If you believe that the Victory Motorcycle Division of Polaris Industries Inc. has failed to remedy this defact without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator of the National Highway Traffic Safety Administration at 400 Seventh Street S.W., Washington D.C. 20590 or call the toll-free safety hotline at 1-888-327-4236.

Sincerely,

Carl durable

VICTORY MOTORCYCLE DIVISION OF POLARIS INDUSTRIES INC.

Karl Iversiie

Manager, Technical Service & Warranty

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days. If you are no longer the owner of the Victory motorcycle indicated by this letter, please contact our Consumer Service Department @ 783-417-8850 so we may update our records. Or write to up at:

Polaria Industries, Inc. Consumer Service Department 2100 Highway 55 Medina, MN 55340-9800

**REF: V0305** 

Polaris Sales Inc. 2100 Hwy. 55 Medina, Minnesota 55340 Phone: 763-542-0500 FAX: 763-542-0599



## THE NEW AMERICAN MOTORCYCLE

Warning and Recall Notice 03V-336

November 11, 2003

Dear Victory Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

vehicle safety exists in all 1999-2001 model year Victory motorcycles. Our records indicate that you own one of the potentially affected vehicles.

The sidestand spring and/or pin used to attach the sidestand spring to the frame may be damaged by contact with the ground or other surface. Damage could occur if the vehicle bottoms out, or if the vehicle is moved up or down a steep ramp. You may not be aware of damage to the spring or spring pin, and either one could fail while the vehicle is in operation. If this occurs, the sidestand could deploy unexpectedly, potentially leading to a loss of control, which could result in a crash.

Victory has designed a part that will be much less vulnerable to damage, however, it is not yet available. We will notify you again by mail as soon as this new part becomes available.

In the meantime, there are steps you can take to protect yourself. First, take a close look at the spring and pin on your bike (see photo below). If the spring is visibly damaged or has lost tension, contact your dealer for a free replacement. If the pin is bent, broken, or otherwise damaged, you should contact your dealer.

Second, avoid riding or transporting your motorcycle in any way that may damage the soring or pin.

Third, if the sidestand does deploy while you are riding, move safely to the side of the road. Avoid any sudden changes in direction or speed. Any left turns should be executed as slowly as safety permits. Do not operate the motorcycle with the sidestand deployed.

Please accept our apologies for any inconvenience this may cause you.

Sincerely,

Call cheerly

VICTORY MOTORCYCLE DIVISION OF POLARIS INDUSTRIES INC.

Karl lverslie

Manager, Technical Service & Warranty

Inspect end of spring

View from beneath sidestand mount (left side)

If you are no longer the owner of the Victory motorcycle indicated by this letter, please contact our Consumer Service Department @ 753-417-8650 so we may update our records. Or write to us at:

Polaria (ndustries, Inc. Consumer Service Department 2100 Highway 55 Medina, MN 55340-9962

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

REF: V0305